

Smith, Kate

From: Chowdhury, Shamim
Sent: 16 April 2019 14:14
To: Planning Department
Subject: FW: Carphone Warehouse, Vanguard Avenue, Coventry, West Midlands, CV5 6UL

Categories: Consultation Responses

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From: Shaun Smith <shaun.smith@west-midlands.pnn.police.uk>
Sent: 16 April 2019 10:55
To: Chowdhury, Shamim <Shamim.Chowdhury@coventry.gov.uk>
Subject: Carphone Warehouse, Vanguard Avenue, Coventry, West Midlands, CV5 6UL

Shamim,

Application Ref: - **FUL/2019/0589**

Our Ref: - **CV/SS080/19**

Subject: Carphone Warehouse, Vanguard Avenue, Coventry, West Midlands, CV5 6UL

Developments of this nature can become crime generators if not secured correctly, therefore, although there are no police objections in principle towards this proposal, I would recommend that the scheme introduces the principles and specifications outlined in the Secured by Design Commercial Development Document. This information can be found at http://www.securedbydesign.com/pdfs/SBD_Commercial_2015.pdf

I would also recommend the following:-

Secure bicycle parking should be provided and located in view of the occupied restaurant with stands to which the bicycles can be secured. Recent research by the 'Design against Crime' Centre suggests that cyclists should be encouraged to lock both wheels and the crossbar to a stand rather than just the crossbar and therefore a design of cycle stand that enables this method of locking to be used is recommended.

Minimum requirements for such equipment are: Galvanized steel bar construction (minimum thickness 3mm) filled with concrete. Minimum foundation depth of 300mm with welded 'anchor bar'

CCTV system that is capable of receiving quality coloured images that can be used for evidential purposes must be installed. This could help deter possible offenders from committing a host of crimes and public order offences at the location.

All areas of the development should be visible via surveillance equipment and should be operated by appropriately trained personnel.

Any images should be securely held for a minimum of 31 days. Any system should be to Home Office approved standards.

The CCTV hard drive must be housing in a secure and lockable container to prevent any tampering with evidence.

The lighting around the site should be one common minimum standard and able to work in line with the CCTV system. The car parking areas should also be adequately lit. A good level of uniformity that avoid the creation of dark shadow areas should be achieved although care must always be taken to ensure that the environmental impact of light spillage is kept to a minimum and does not create problems for motorists and nearby residents.

Signage informing all staff and customers that CCTV is on site should also be applied around the location. This again, could help deter offenders from attempting to commit crime at the location.

Traffic calming measures should also be included within the car park to restrict any vehicles from driving at an unsafe speed.

Any street signage advertising the establishment should be installed within a soil based region that can then be protected by some form of low level hostile planting. This would help prevent any signage being targeted for graffiti.

All hard landscaping and street furniture should be securely fixed to prevent removal, vandalism and use as ammunition. The siting of such items should also be considered to help prevent problems with Anti-Social Behaviour from youths loitering in the area and skate boarding etc.

Low level planting should be introduced between the building line and any pathways. This would create a 'buffer zone' that could help deter criminal damage/vandalism issues.

All shrubs and hedges shall generally have a maximum growth height of 1m, whilst all trees should be pruned up to a minimum height of 2.4m, thereby maintaining a clear field of vision around the site. Mature trees shall not mask lighting columns, become climbing aids nor offer the opportunity for concealment

Extensively glazed areas located near to car parking areas should be specified with laminated glass of minimum thickness 7.5mm up to a height of 3.6m.

External storage areas and bin stores can be used for climbing and the contents used to start fires. Therefore, such units should be capable of being locked and secured. I would therefore recommend that the fencing and gating scheme that surrounds the store be a minimum of 2m in height, robust, grounded on a hard surface, pointed and difficult to scale and interfere with. An anti-climb topping may be included.

Any manual locking systems that are to be part of a gating scheme should not be capable of being used as a climbing aid. A padlock is not acceptable; it must be a key operated facility.

It is important that there are no structures close to or over the fence that will aid climbing, e.g. trees or shrubbery.

A suitably designed, fit for purpose, monitored intruder alarm system must be installed to monitor the unit. I suggest that a qualified person should carry out a full alarm survey.

I would recommend that a police response standard intruder alarm be installed to cover the restaurant.

Cash offices should be considered a secure area and external walls should be a layered/sandwich construction, i.e. Brick, weld mesh, brick, plywood and/or breezeblock. A solid core door LPS 1175 SR 3, a door viewer or CCTV coverage to the outside of the door is essential. No external doors to be installed to this room. A panic button as part of the security system should also be included.

Any large amounts of cash handled or remaining on the premises should be stored in a Police approved safe.

The safe should be fitted within a secured location within the building and be capable of being bolted securely to the floor; the safe should also be too large in weight and size to be removed by hand.

A timer delay for the safe should also be considered.

Cash registers to be concealed from customers view and away from arms reach.

The proposed internal layout has the main counter area well placed as it faces the main public entrance. This will allow for opportunities for natural surveillance by staff of this entrance and those entering the restaurant.

The restaurant should only have one entrance/exit door. This will help prevent issues with theft and help in monitoring the flow of customers.

The internal layout should be designed so customers must pass the checkouts/register area and staff to exit the restaurant.

Kind regards,

Shaun Smith
Design Out Crime Officer (DOCO)
Room F18 Crime Reduction Team
West Midlands Police
Willenhall Police Station
Chace Avenue
Coventry
CV3 3PS

External Tel: 02476 539414 (Direct Dial)
Internal Tel: 8343191
Mobile Tel: 07810156352
E mail: shaun.smith@west-midlands.pnn.police.uk

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